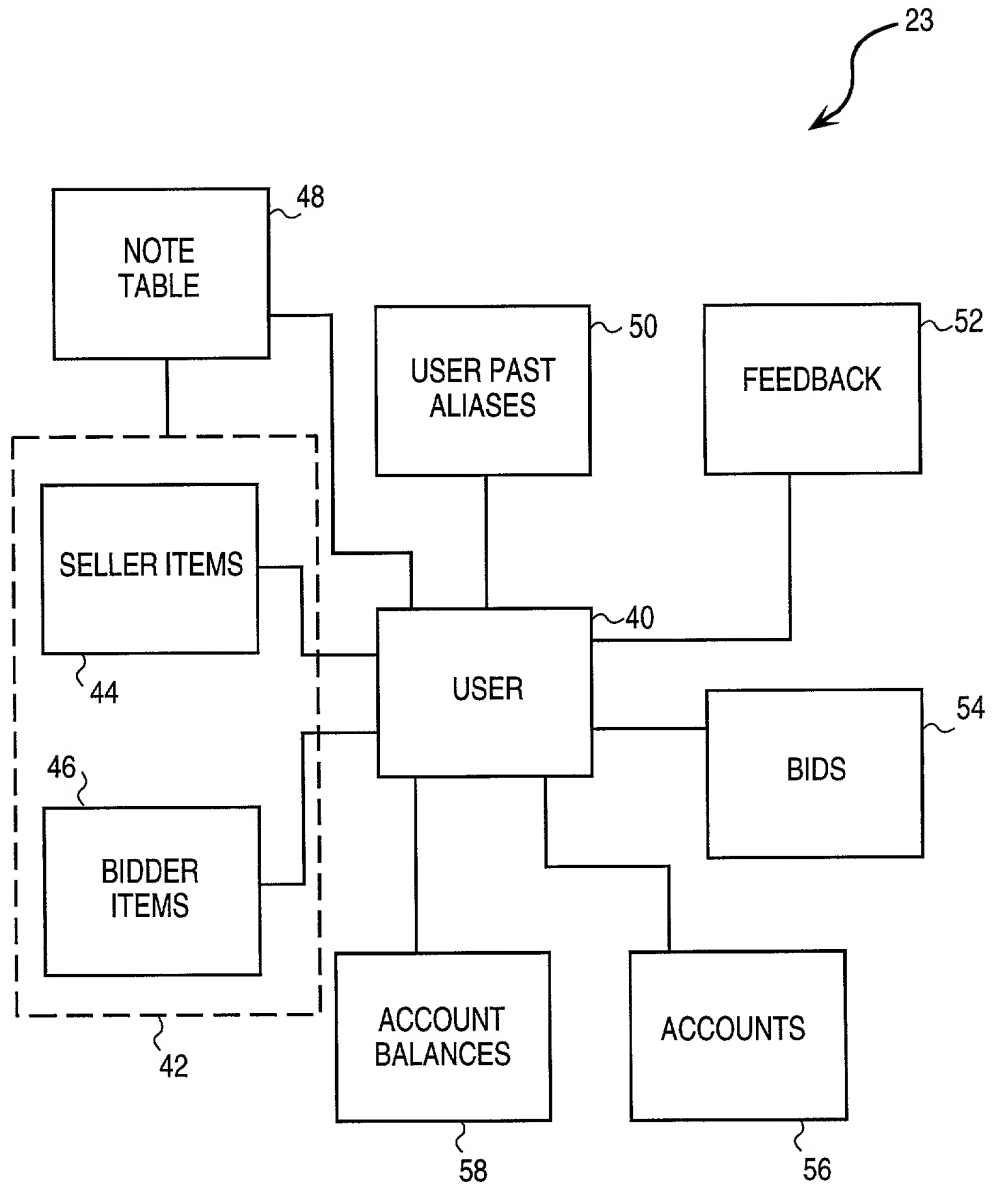
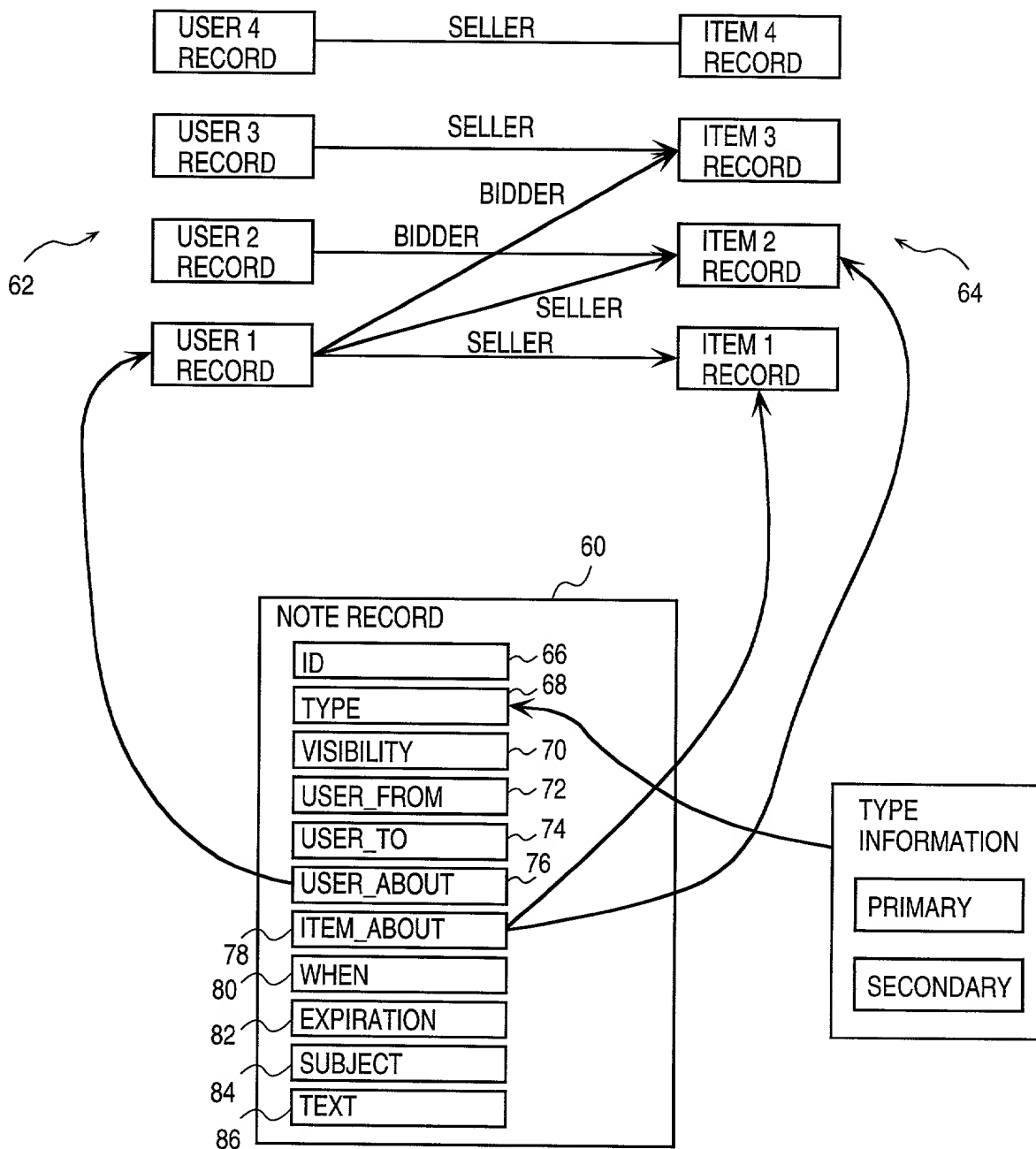


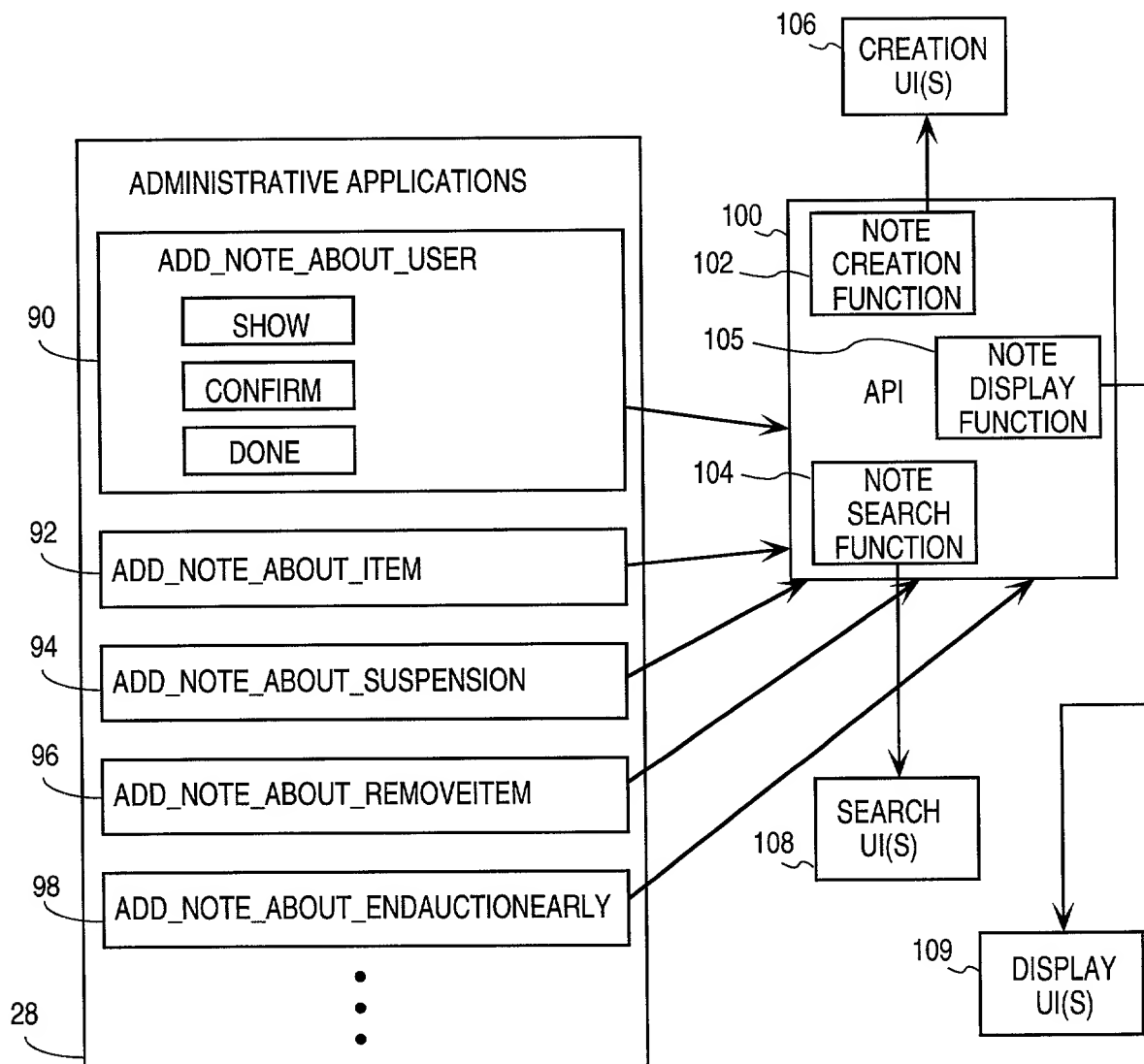
FIG. 1



**FIG. 2**



**FIG. 3**



**FIG. 4**

FIG. 5 is a flowchart illustrating a process for displaying notes for a user or item. The process begins with a search of a user/item table (e.g., using user ID, email, account ID) (112). This is followed by displaying text information concerning located users/items (114). Then, an icon is displayed adjacent to the displayed information concerning the user/item to which a note is attached (116). A decision is made as to whether the admin selects the icon for the user/item (118). If the answer is YES, a list of notes for the user/item is displayed (120). If the answer is NO, the process ends (END).

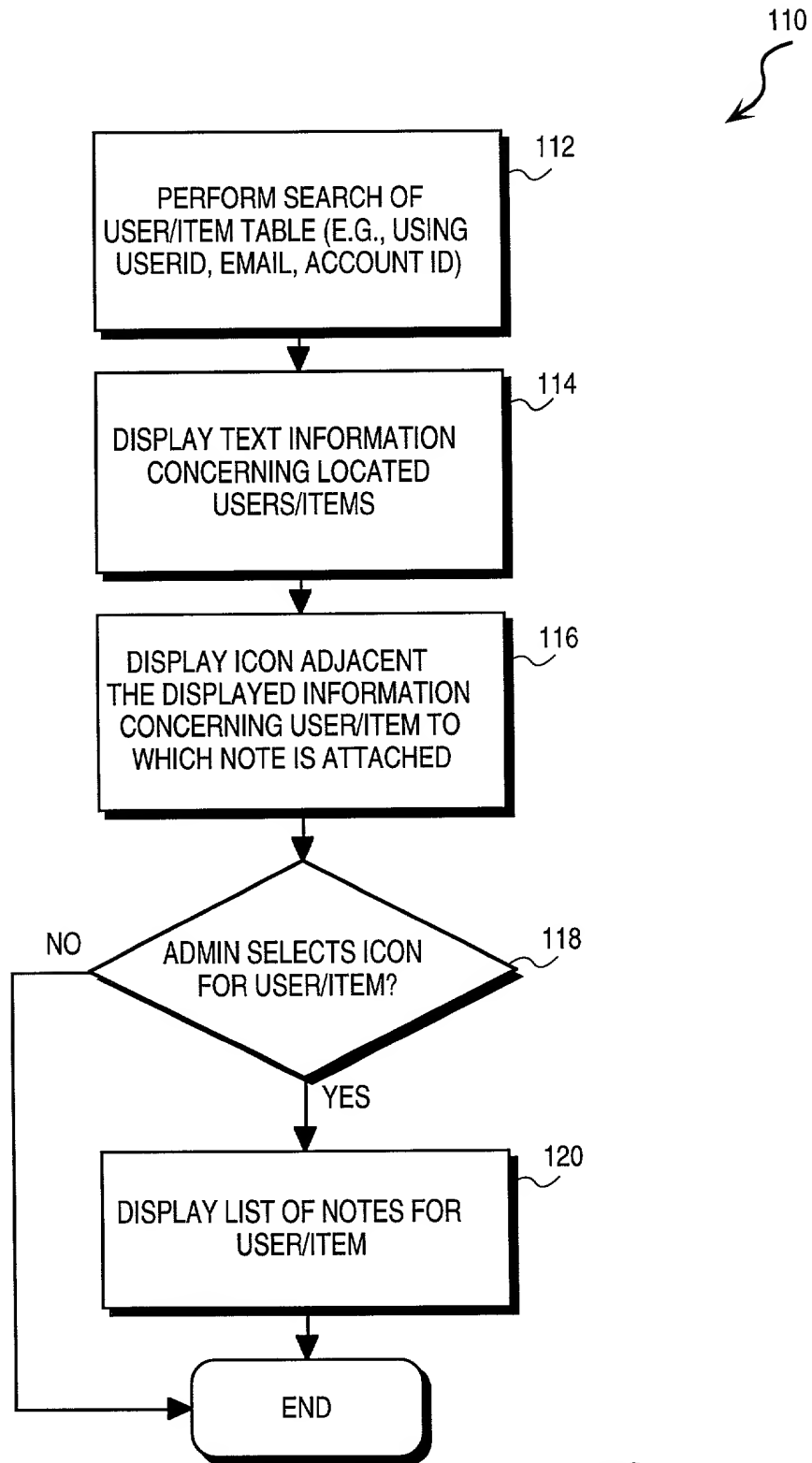


FIG. 5

## User Functions

### Find Users:

122

Search string:	bubba0
----------------	--------

### Search Criteria?

- ☒ Exact userid/email match
- ☐ Account Id Search (include **E** if necessary)

search

108

FIG. 6

# User search returned 1 match!

User search returned 1 match!

124							126
Userld / Email	Account	Auctins	Bids	All	Alias	Actions	Top Seller
⊗ bubba0/ bubba1@worldnet.att.net (suspended) CC E2551747	0.00	<a href="#">auctions</a>	<a href="#">bids</a>	<a href="#">all</a>	<a href="#">History</a>	<a href="#">Reinstate</a>	<a href="#">No</a>
Eric (Bubba) Willard, PO Box 34, South Windham, CT, United States, 06266-0034 (Primary) (860) 456-9999, (Secondary) Work Phone: (860) 423-7999, (Fax) N/A, (Host) 12.79.37.215							
UV Rating = 13							
Areacode exists?	Yes	Areacode in State?	Yes	Areacode in City?	Yes		
Zip exists?	Yes	Zip in State?	Yes	Zip in City?	Yes		
City exists?	Yes	City in State?	Yes	Zip near Areacode?	Yes		
Phone not 555?	Yes	>=10 digit Phone?	Yes				

108

FIG. 7


[illegible][illegible][illegible][illegible][illegible][illegible]



## Show Notes

Use this form to to view Notes. Enter *your* User ID and Password, fill in the "About filter" and/or choose an Note category, and hit "Submit" to show eNotes.

*Caution!* If you don't provide a filter, then *all* Notes will be retrieved! you don't want to do that!

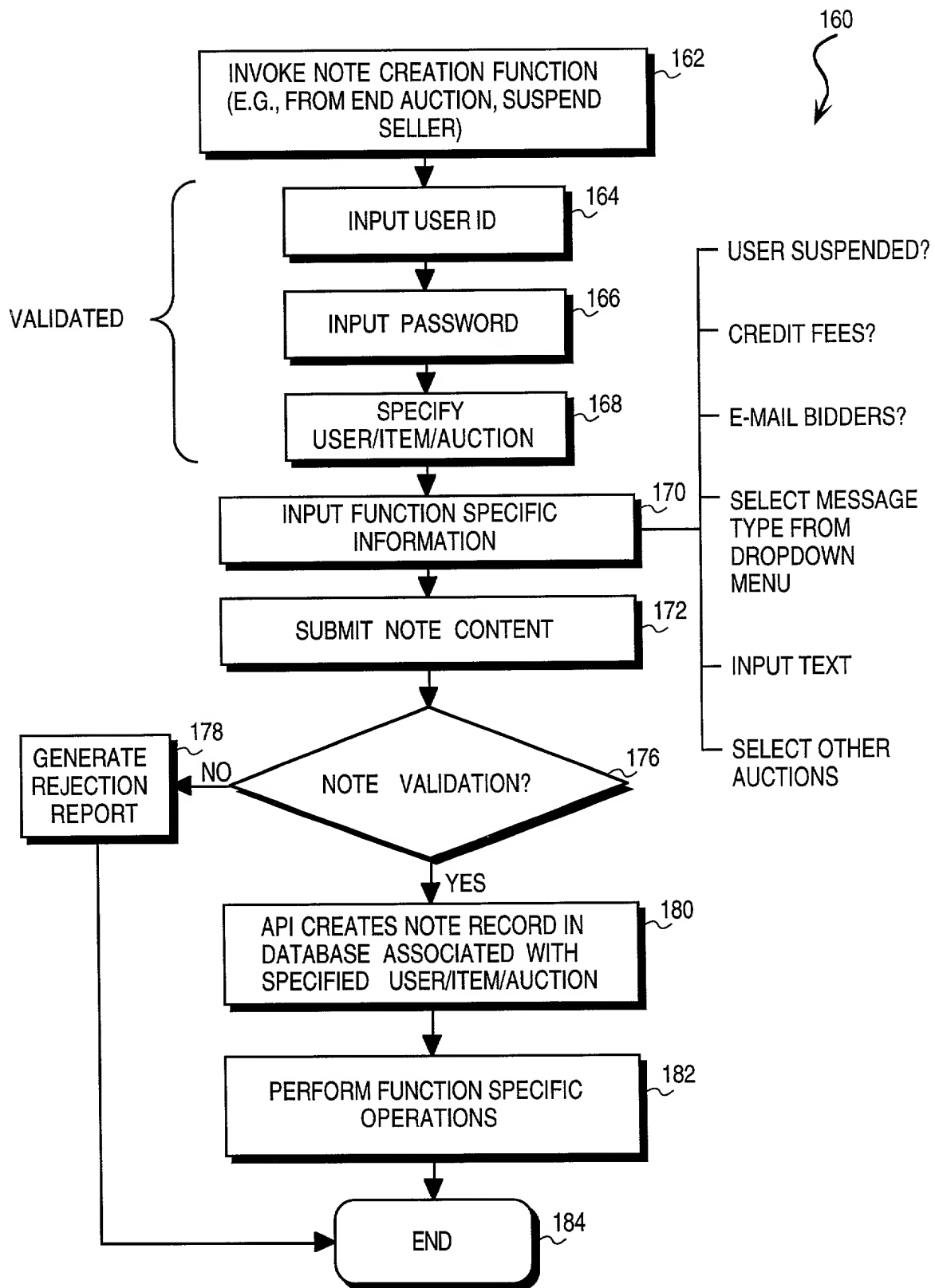
<b>Your User ID / Password</b>	<input type="text"/>	<input type="text"/>
	User ID or E-mail address	Password
<b>About filter</b>	<input type="text" value="bubba0"/> 150 User ID, E-mail address, or item number. Leave blank for all notes.	
<b>Note category filter</b>	<input type="text" value="All"/>  Choose a category or All for all notes	

152

Press  154 to see Notes  
Press  to start over.

108

FIG. 9



**FIG. 10**

End an Auction 192

End all Auctions for a seller 194

Reinstate a Blocked Auction after review 196

Deny Appeal on Blocked Item 198



Remove an Item 200		
Item #	<input type="text"/>	<input type="button" value="Remove"/>

Request temporary password for a user 202	
User ID or E-mail address	<input type="text"/> <input type="button" value="Request"/>
Override user having recent activities?	<input checked="" type="radio"/> Yes <input type="radio"/> No

Rebalance user account 204	
User ID or E-mail address	<input type="text"/>
	<input type="button" value="Rebalance"/>

**FIG. 11A**

## End a member's auction(s)

Use this form to end a member's auction(s) When you're done the auction(s) will be ended, the fee(s) credited (if so chosen), the seller, high bidders, and "buddy" emailed (if applicable), and a note filed.

<b>User ID / Password</b>	<input type="text"/>	<input type="text"/>
	User ID or E-mail address	Password
<b>Auction(s) to End:</b>	<div data-bbox="561 762 1352 993" style="border: 1px solid black; height: 110px; position: relative;"> <div style="position: absolute; top: -20px; right: 0;">▲</div> <div style="position: absolute; bottom: -20px; right: 0;">▼</div> </div> <p>Enter item #s, seperated by spaces.</p>	
<b>User Suspended?</b>	<input type="radio"/> Yes <input checked="" type="radio"/> No Has the user been suspended?	
<b>Credit fees?</b>	<input type="radio"/> Yes <input checked="" type="radio"/> No Credit all fees? (this will credit the seller for insertion, bold, featured, etc fees)	
<b>eMail Bidders?</b>	<input checked="" type="radio"/> Yes <input type="radio"/> No eMail Bidders? (this will e-Mail all bidders for the ended auction)	
<b>Why is this auction being closed?</b>	<div data-bbox="561 1323 1352 1375" style="border: 1px solid black; padding: 2px;">         Dutch Auction Choice       </div>	
<b>Copyright Buddy</b>	<div data-bbox="561 1402 1036 1444" style="border: 1px solid black; padding: 2px;">         None       </div>	
<b>eNote Text (HTML ok)</b>	<div data-bbox="561 1465 1352 1686" style="border: 1px solid black; height: 105px; position: relative;"> <div style="position: absolute; top: -20px; right: 0;">▲</div> <div style="position: absolute; bottom: -20px; right: 0;">▼</div> </div> <p>(required)</p>	

FIG. 11B

## End *all* of a member's auctions

Use this form to end *all* of a member's auction. When you're done the auction(s) will be ended, the fee(s) credited (if so chosen), the seller, high bidders, and "buddy" emailed (if applicable), and a note filed.

Note that all of the auctions will be ended for the same reason: "Choice Auction", "High Shipping Charges", etc. You will be allowed to change the *template* for the e-mails sent out to the seller, high bidder(s), and buddy (if applicable).

<b>User ID / Password</b>	<input type="text"/>	<input type="text"/>	
	User ID or E-mail address	Password	
<b>Seller UserId/E-Mail</b>	<input type="text"/>		230
	User ID or e-mail address of user whose auctins are to be ended.		
<b>User Suspended?</b>	<input type="radio"/> Yes <input checked="" type="radio"/> No		212
	Has the user been suspended?		
<b>Credit fees?</b>	<input type="radio"/> Yes <input checked="" type="radio"/> No		214
	Credit all fees? (this will credit the seller for insertion, bold, featured, etc fees)		
<b>eMail Bidders?</b>	<input checked="" type="radio"/> Yes <input type="radio"/> No		216
	eMail Bidders? (this will e-Mail all bidders for the ended auction)		
<b>Why is this auction being closed?</b>	<input type="text"/> Dutch Auction Choice		218
<b>Copyright Buddy</b>	<input type="text"/> None		
<b>eNote Text (HTML ok)</b>	<div style="border: 1px solid black; height: 100px; width: 100%;"></div>		220
	(repuired)		

FIG. 11C

[illegible]

240

242

Submit

clear form

220

## Appeal Denied

Use this form to file a Blocked Item Appeal Denied Note.

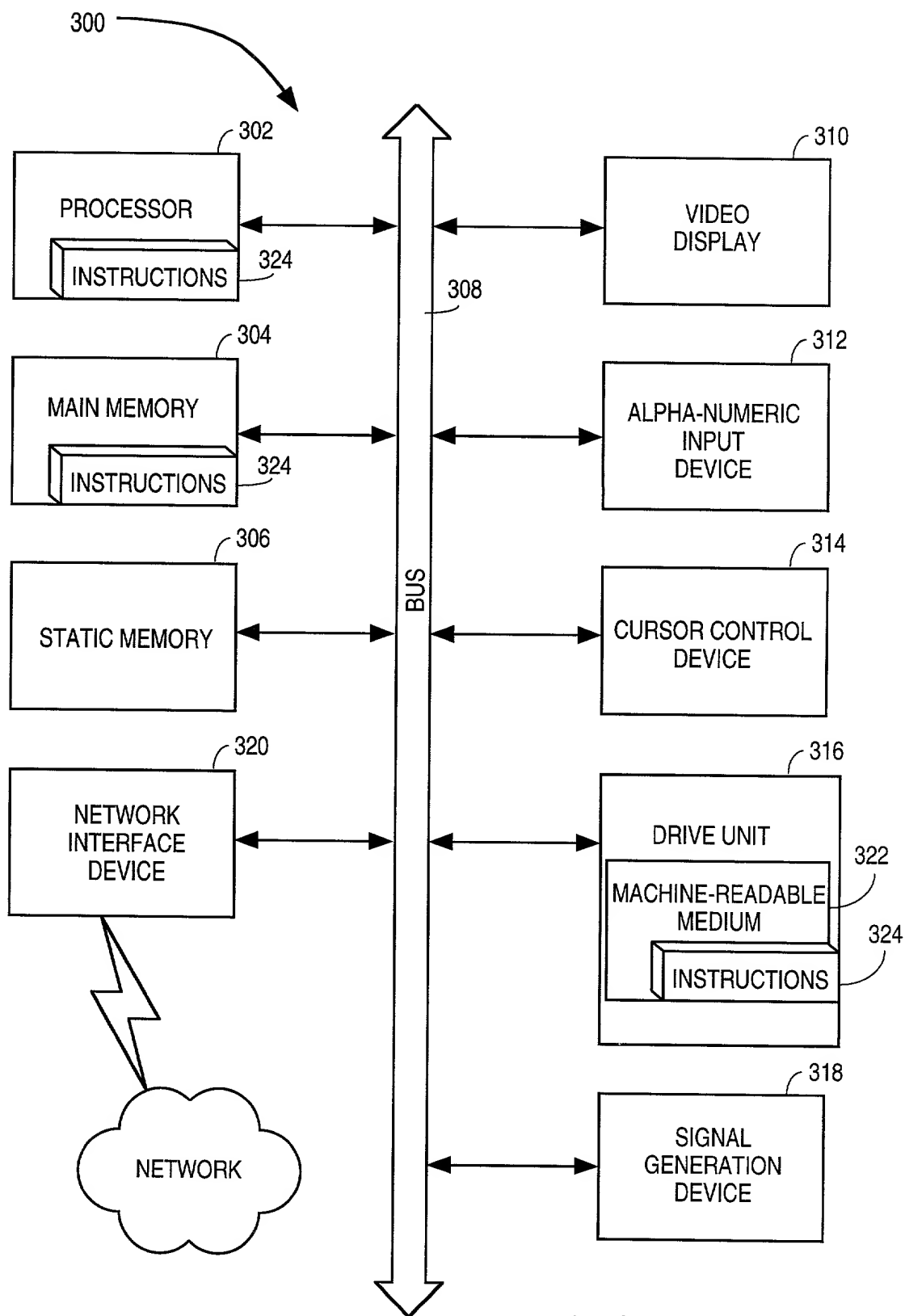
250

<b>User ID / Password</b>	<div>206</div> <div>208</div> <div>User ID or E-mail address</div> <div>Password</div>
<b>Blocked Item</b>	<div>252</div> <div>Item number</div>
<b>Appeal Denied reason:</b>	<div>254</div> <div>Blocked Item Appeal Denied ▼</div>
<b>eNote Text (HTML ok)</b>	<div>220</div> <div>(required)</div>

Press  to file a **Blocked Item Appeal Denied Note**.

Press  to start over.

FIG. 11E



**FIG. 12**